

This Product Summary should be read together with the CUA Health Member Guide. Together, these documents set out important information including how your cover works, as well as your rights and obligations under your cover.

Service Category	Items & Services	Waiting Periods	Annual Limit	Sub-limits
General Dental	Preventative treatment	2 Months	Year 1 - \$700 Year 2 - \$800 Year 3+ - \$900	No sub-limit applies
	Dental examinations			
	Scale and clean			
	Extractions			
	Fillings			
Major Dental	X-Rays	12 Months	Year 1 - \$700 Year 2 - \$750 Year 3+ - \$800	No sub-limit applies
	Periodontics (e.g. treatment of gum disease)			
	Crowns, dentures & bridges			
	Root canal			
Orthodontics	Provision of braces and adjustments	12 Months	\$500	Lifetime limit \$1500
Optical	Prescription lenses (includes frames when invoiced together)	6 Months	\$200	No sub-limit applies
	Contact lenses		(100% up to limit)	
Physiotherapy	Consultations	2 Months	Year 1 - \$550 Year 2 - \$600 Year 3+ - \$650	No sub-limit applies
Chiropractic Osteopathy	Consultations	2 Months	\$400	No sub-limit applies
Wellness Benefits	Health association fees & subscriptions	6 Months	Year 1 - \$100 Year 2 - \$150 Year 3+ - \$200	Individual sub-limits apply
	Health management programs			
	Health checks, scans & screenings			
Podiatry	Consultations	2 Months	\$225	No sub-limit applies
	Biomechanical assessments			
	Custom orthotics (excludes pre-made and off-the-shelf orthotics)	12 Months		
Alternative Therapy	Service Group 1: Acupuncture & Chinese herbalism	2 Months	\$250 (up to \$500 per family)	\$150 per service group
	Service Group 2: Remedial massage			
Psychology	Consultations	2 Months	\$250	No sub-limit applies
Speech Therapy				
Eye/Orthoptic Therapy				
Occupational Therapy				
Dietetics and Nutrition				
Exercise Physiology				
Health Aids & Appliances	Hearing aids	12 Months	\$600	Individual sub-limits and replacement periods apply
	Blood glucose monitors			
	Nebulisers			
	CPAP devices			
	TENS machine			
	Mammary prostheses			
	Blood pressure monitor			
Non PBS Pharmaceuticals	Benefits for some prescription drugs that are not subsidised by the government under Pharmaceutical Benefits Scheme & comply with the fund benefit eligibility.	2 Months	\$300^^	No sub-limit applies
Ambulance Transport	For residents of all states, except QLD & TAS, benefits are payable for Emergency only ambulance transport anywhere in Australia (including Air Ambulance). Refer to the CUA Health Member Guide for more details.	1 Day	No annual limit	No sub-limit applies

^^ You pay an amount equal to the PBS contribution before a benefit is paid per script

Important Information

Waiting Periods

When you first join CUA Health or upgrade your cover to include new services, there's a period you'll need to wait before you're able to claim certain services.

If you're transferring from another health fund, we'll recognise any waiting periods you've already served with your previous health fund for the same services on an equivalent level of cover with CUA Health. Please refer to the CUA Health Member Guide for more information on transferring from another health fund.

Annual Limit

An annual limit is the maximum amount of benefits payable towards services, items or groups of services and/or items within a calendar year.

Sub-Limit

A sub-limit is the maximum amount you can claim for a specific service, which is deducted from a larger annual limit.

Benefit Replacement Period

A benefit replacement period is a set period you need to wait from the date of purchase for an item before you can receive another benefit to replace the item. This is separate to any waiting periods you may have to serve.

Health Aids & Appliances

Individual sub-limits and benefits may apply for each type of Health aid/appliance. Benefits are only paid towards the purchase and repair of appliances. No benefits are paid to rent a device.

The table below lists the benefit replacement periods and any individual sub-limit amounts that apply to the different services/product.

Health Aid/Appliance	Sub-Limit	Benefit	Benefit Replacement Period
Nebuliser	\$200	60% of the cost up to the sub-limit	2 Years (one device, per person)
CPAP devices (including mask)	\$350		
Blood glucose monitor	\$350		12 Months (one device, per person)
Peak flow meter/spacer	\$35		12 months (one device, per policy)
Tens machine/circulation booster	\$125		3 Years (per person, per hearing aid)
Blood pressure monitor	\$125		No replacement period
Hearing aid device	No sub-limit		
Mammary prosthesis	\$125	60% of the cost up to sub-limit of \$100 within limit for that aid/appliance	No replacement period
Repairs on appliances	\$100		

Wellness Benefits

Benefits are payable for services where they're part of a health management program or provided on the advice of a health professional approved by us and where treatment is intended to improve a specific health condition/s. Please refer to the CUA Health Member Guide for further information.

The table below lists any individual sub-limits and benefits that apply to the different services.

Wellness Benefits	Benefit	Sub-Limit
Quit smoking	50% of the cost up to the sub-limit or annual limit	\$75
Health association fees & subscriptions		\$75
Health management programs		\$100
Health checks, scans & screenings		\$50
Kids swimming lessons		\$100
Travel expenses		\$100
Travel vaccinations		\$35
Mammograms		No sub-limit applies
Weight control		\$100

Examples of benefits

Dental	Item Number	Benefit
Periodic oral examination	012	\$29.00
X-Rays	022	\$23.00
Scale & clean	014	\$32.00
Fluoride treatment	121	\$18.00
Non-surgical extraction	311	\$83.00
Surgical extraction	322	\$132.00
Root canal obturation	417	\$138.00
One surface filling	511	\$69.00
Three surface fillings	513	\$99.00
Crown	615	\$650.00
Bridge	643	\$566.00
Full dentures	719	\$650.00
Optical		
Frames, lenses, tinting, repairs, contact lenses - available by prescription only		100 % up to annual limit
Physiotherapy		
Initial consultation		\$45.00
Subsequent consultation		\$34.00
Chiropractic		
Initial consultation		\$42.00
Subsequent consultation		\$28.00
Osteopathic		
Initial consultation		\$42.00
Subsequent consultation		\$28.00
Acupuncture		
Initial consultation		\$36.00
Subsequent consultation		\$22.00
Chinese Herbalism		
Consultation		\$20.00
Remedial Massage		
Consultation		\$20.00
Pharmacy		
Per script - after PBS equivalent co-payment subtracted		Up to \$35.00
Podiatry		
Initial consultation		\$32.00
Subsequent consultation		\$25.00
Podiatry related aid		60%
Podiatry surgery		60%
Psychology		
Initial consultation		\$70.00
Subsequent consultation		\$55.00
Eye Therapy		
Consultation		\$69.00
Occupational Therapy		
Initial consultation		\$47.00
Subsequent consultation		\$30.00
Speech Therapy		
Initial consultation		\$64.00
Subsequent consultation		\$30.00
Dietician and Nutritionist		
Initial consultation		\$41.00
Subsequent consultation		\$23.00
Exercise Physiology		
Consultation		\$36.00
Group session		\$7.00

Other features and benefits

Discounts from Optical Retailers

CUA Health members get additional discounts and free services, assessments or fitting sessions at leading Optical providers including Luxottica (OPSM, Laubman & Pank), OPSM Direct, Specsavers, Eyebenefit and others.

Refer to <https://www.cuahealth.com.au> or the CUA Health Member Guide for details of discounts available at each provider.

Bonus Dental Check-Ups

On Classic extras, you will receive additional general dental benefits to help reduce or eliminate the cost of dental care. For routine dental services (comprehensive examination – item 011, periodic oral examination - item 012, scaling/cleaning – item 114, and fluoride – item 121) there will be no out of pocket expenses up to a total value of \$250 per visit, for the first visit every year for adults and for two visits every year for dependant children. Dependant children can also claim one mouth guard item – 151 per calendar year. This benefit is paid out of the general dental annual limits.

Member Discount

Get a 4% discount on your CUA Health premium when you register to pay your premiums by direct debit from a Great Southern Bank transaction account. Find out more, visit <https://www.cuahealth.com.au/health-discount>.



Current as at 1 October 2021. We may change product features and benefits from time to time, but we will give your reasonable notice before making any detrimental changes. Visit <https://www.cuahealth.com.au> or call us on 1300 499 260 to make sure you have the latest Product Summary.

CUA Health is a registered private health insurer under the Private Health Insurance Act. We're committed to the Private Health Insurance Code of Conduct. For more information please visit www.privatehealth.com.au/codeofconduct/ Last updated 14/09/2021